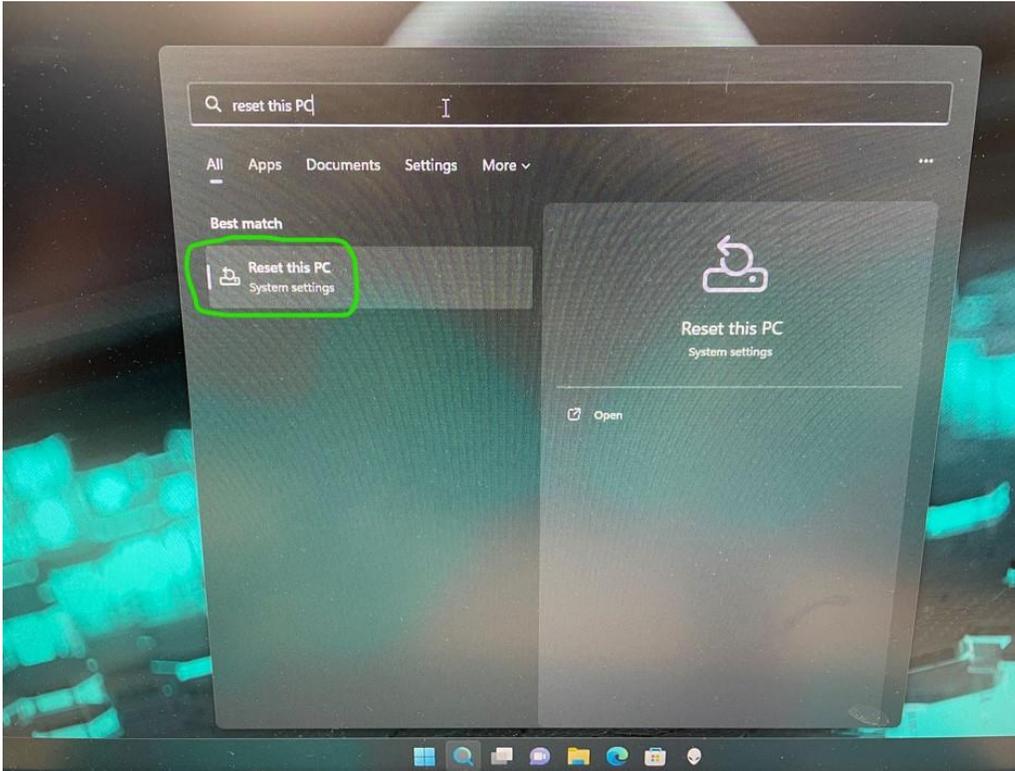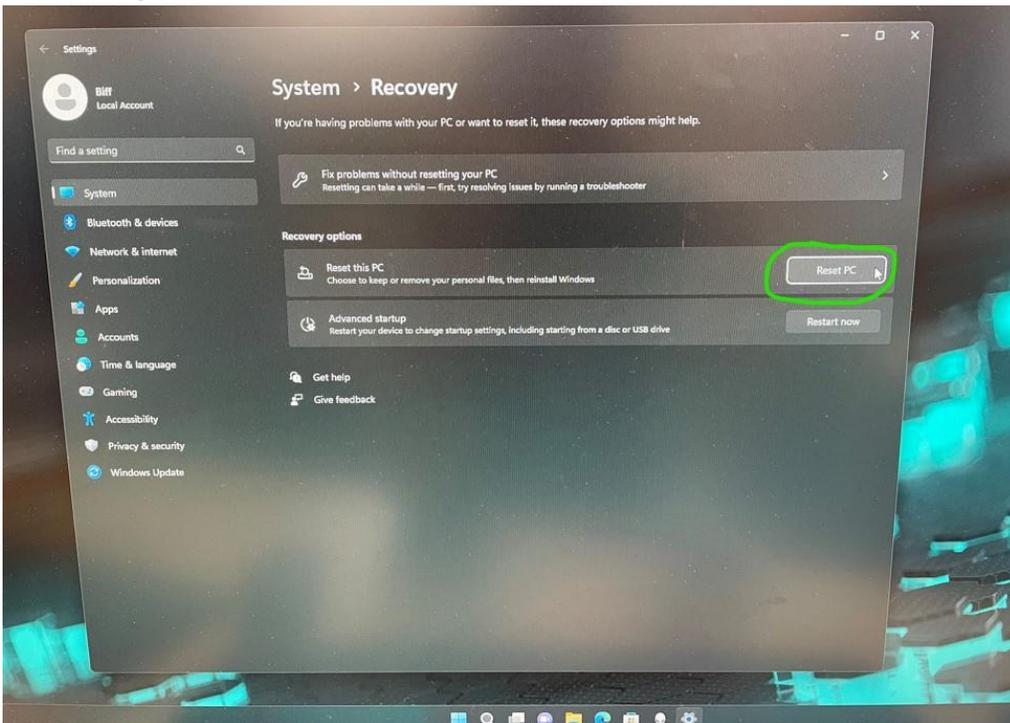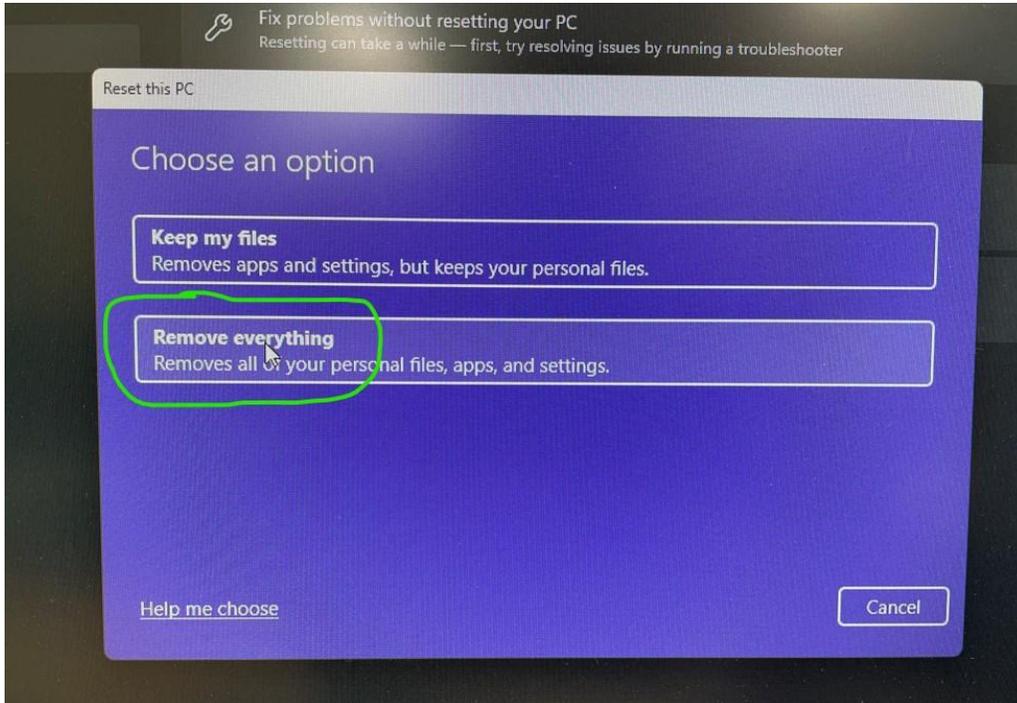1. Backup any important data to USB flash drive

2. In the Windows search, type in "**Reset**", should get the option to Reset this PC

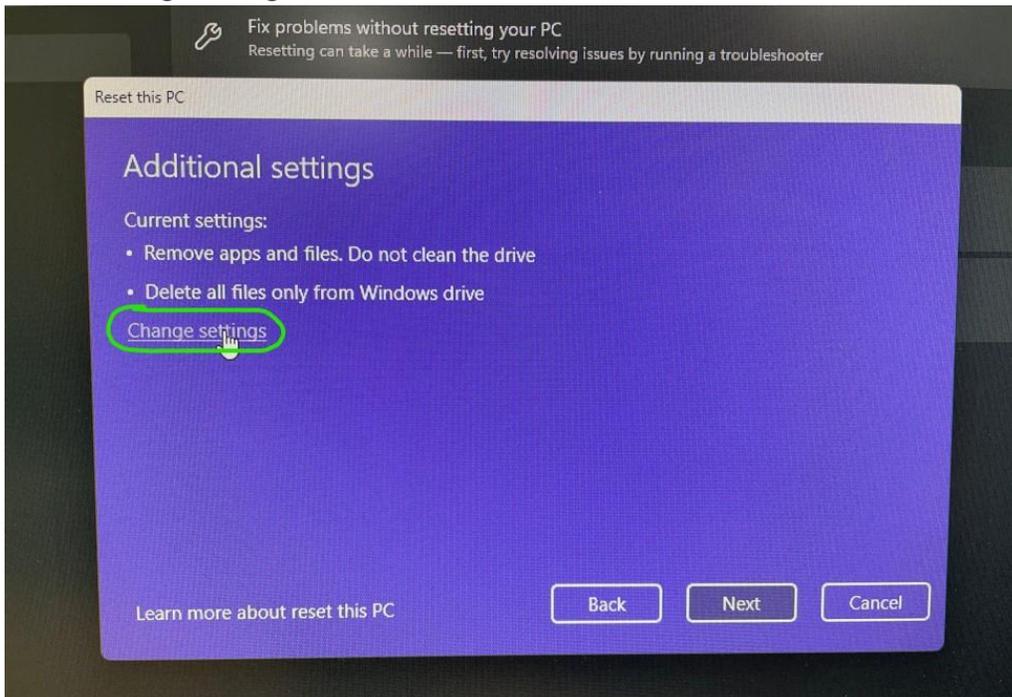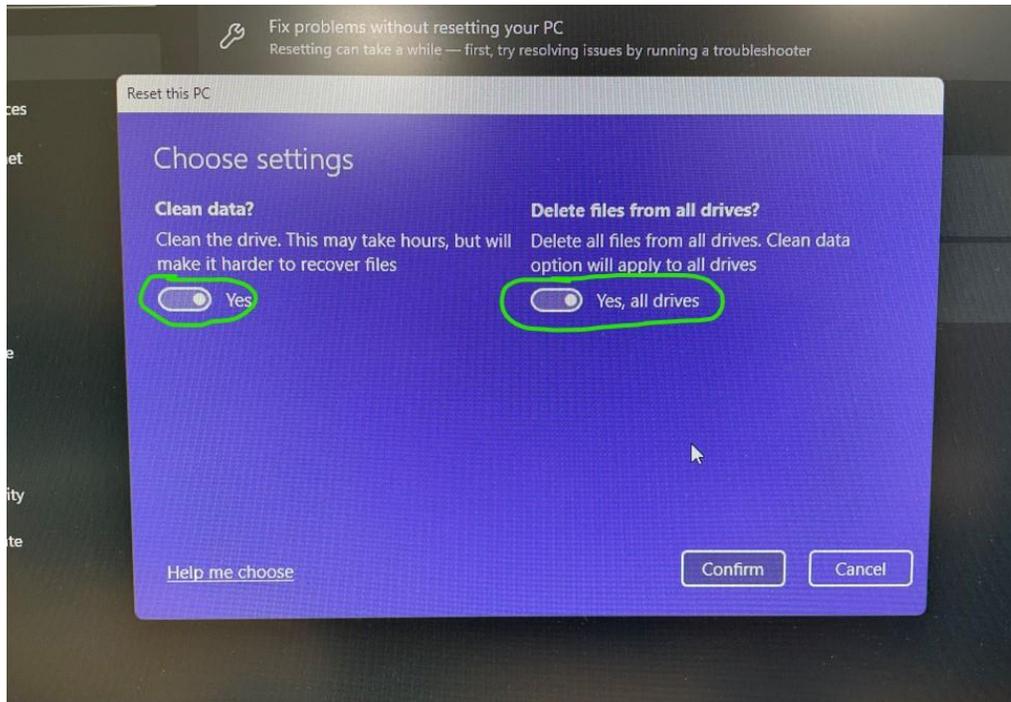3. You'll then get this screen, click the "**Reset PC**" button
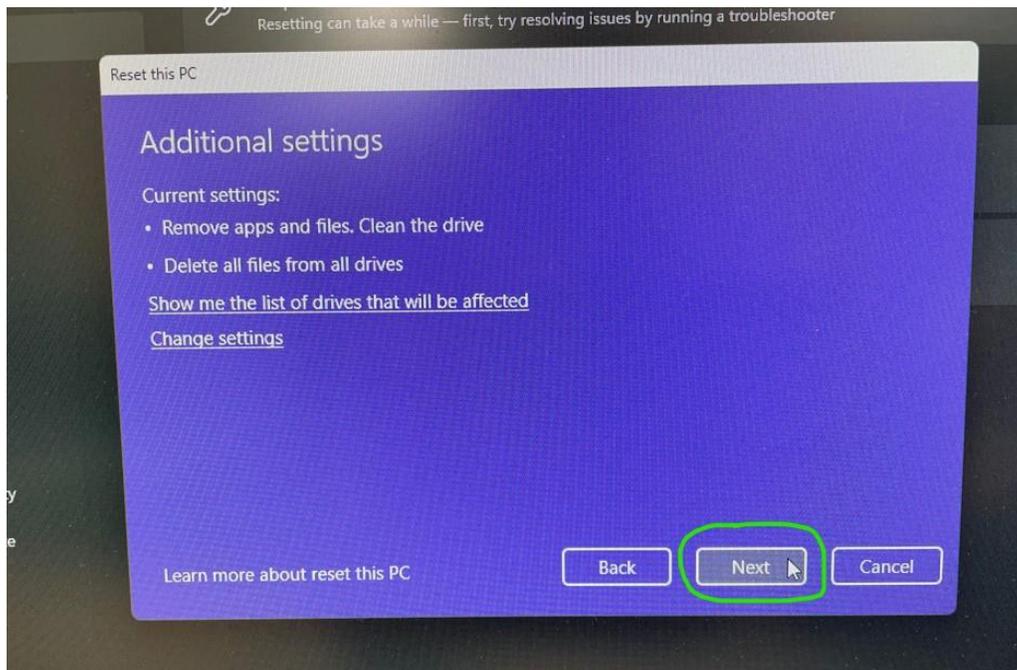
4. Choose "**Remove Everything**"

5. Pick "**Change Settings**"

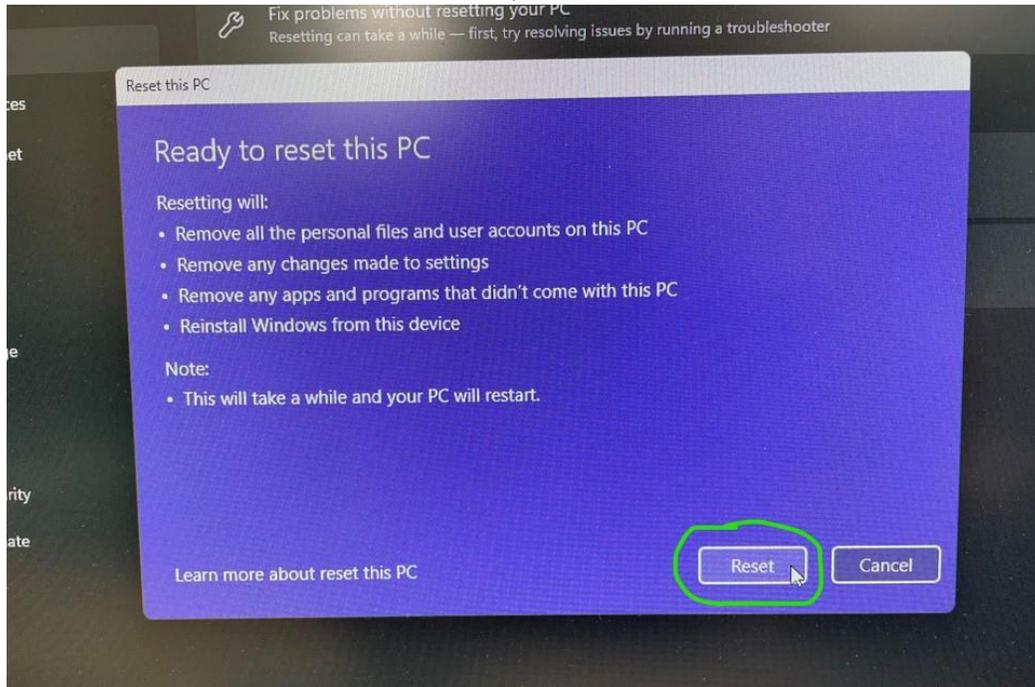6. Set **Clean Data** to Yes, and **Delete files from all drives** to Yes. Hit Confirm

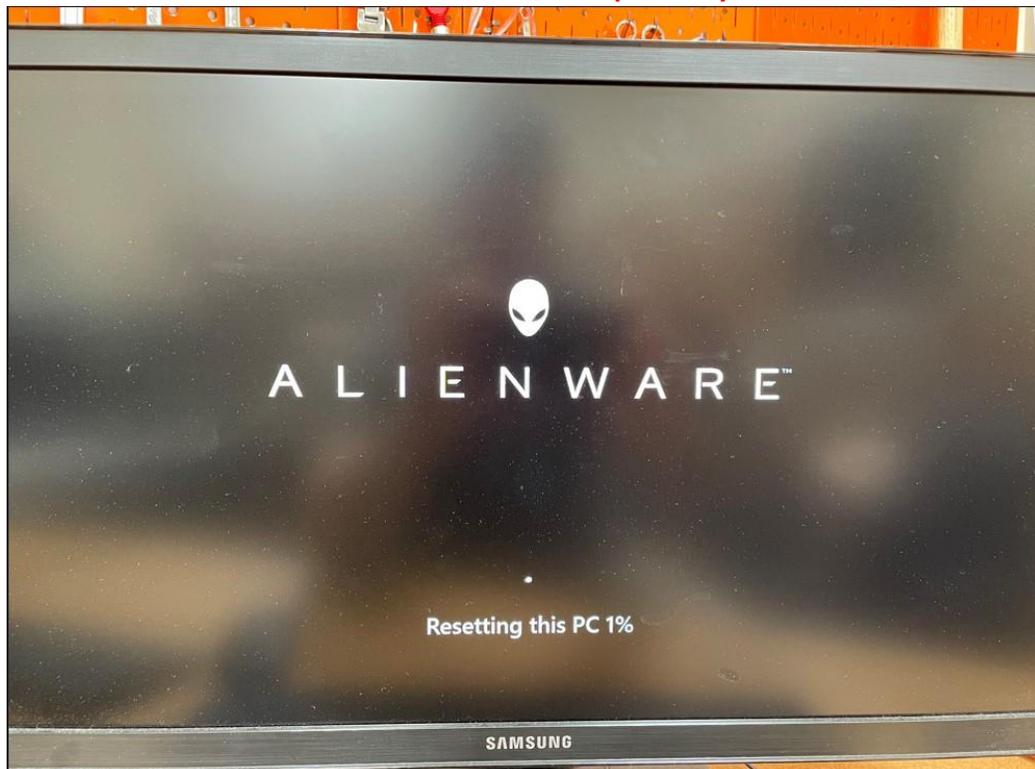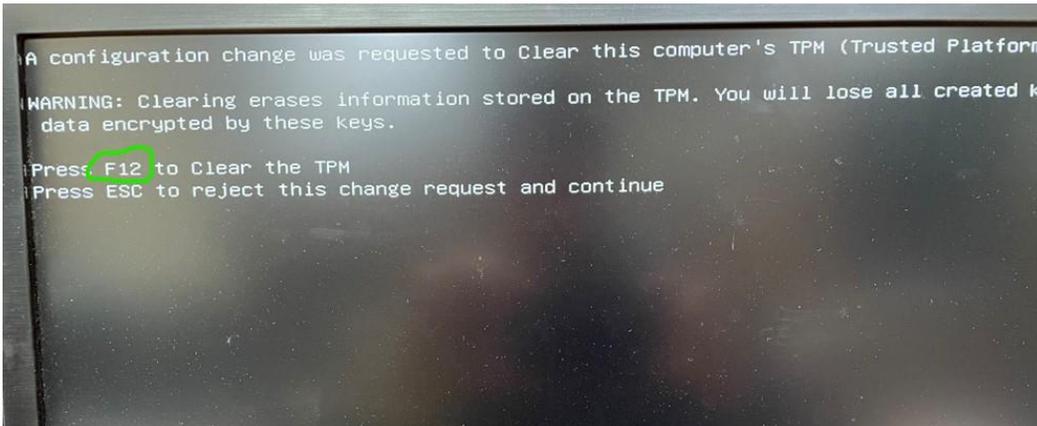
7. Now hit Next

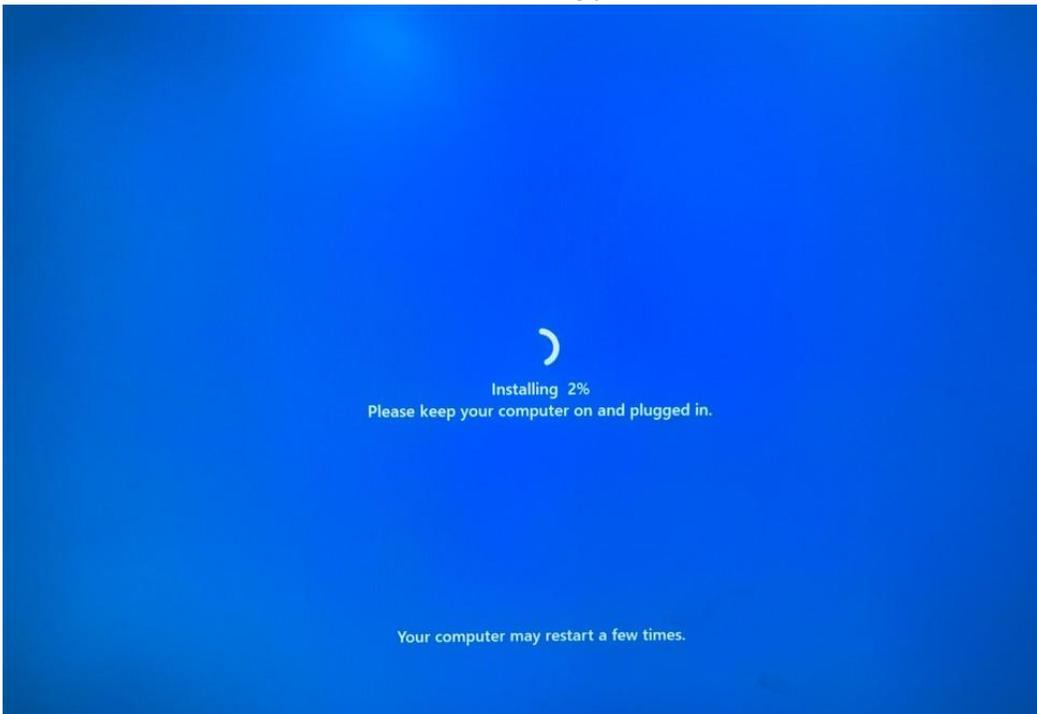8. Hit the Reset button and it will start the process

9. This process will take 1-2 hours as it's thoroughly clearing the hard drive. **Also unplug any ethernet cables that are hooked to the PC. Will explain why later.**
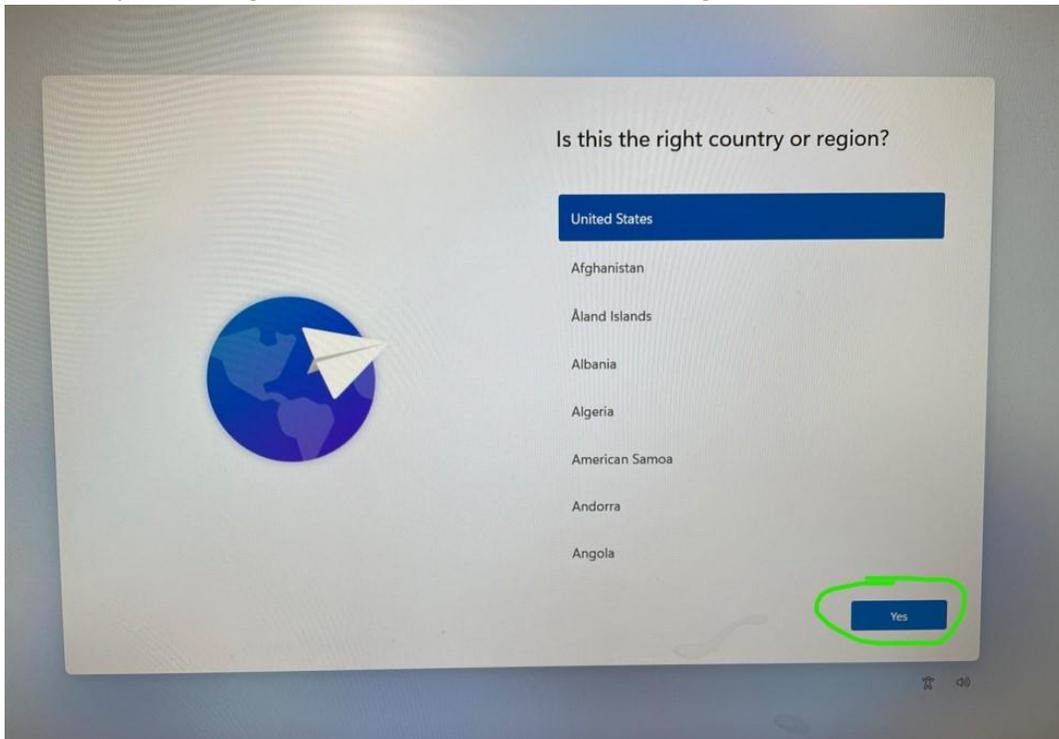
10. During the reset process, you **MIGHT** get this screen asking to Clear the TPM. This is fine, just press F12 to clear this. If F12 does nothing, you need to hold the Function key + F12
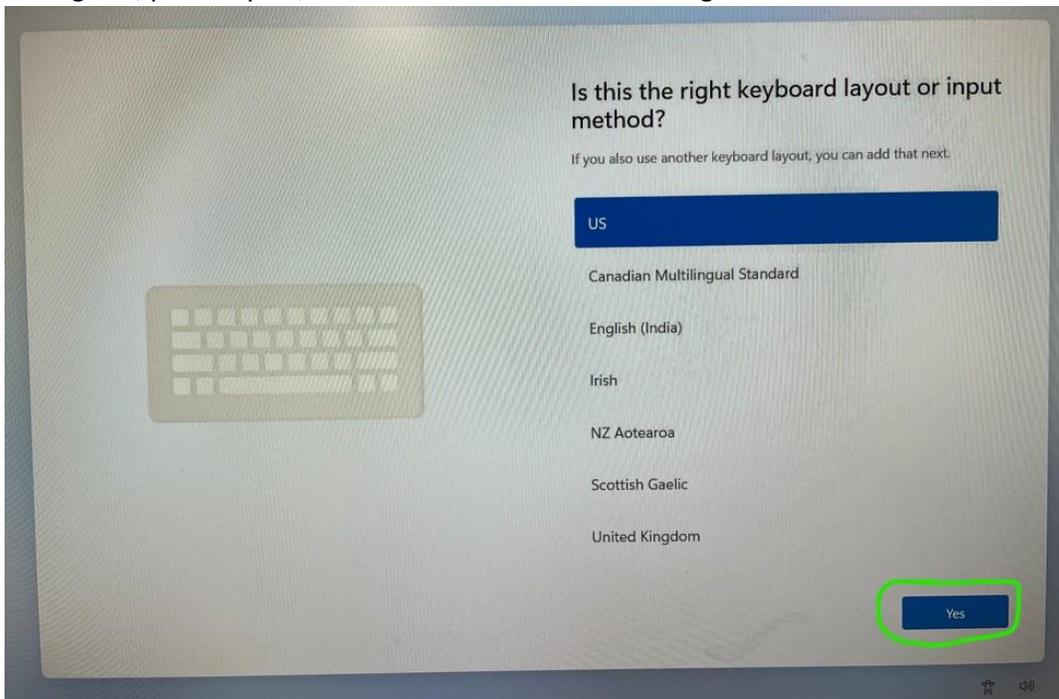

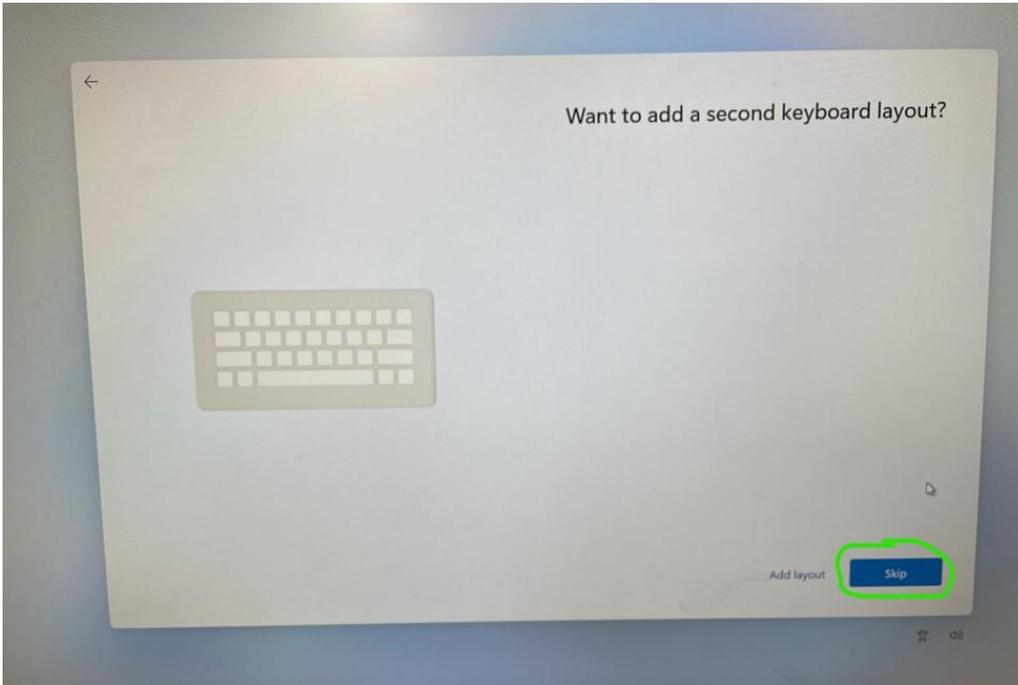11. After that, it will continue with the remaining part of the reset.

12. Now pick the Region, but we'll be back to this screen again in a moment. You'll see why
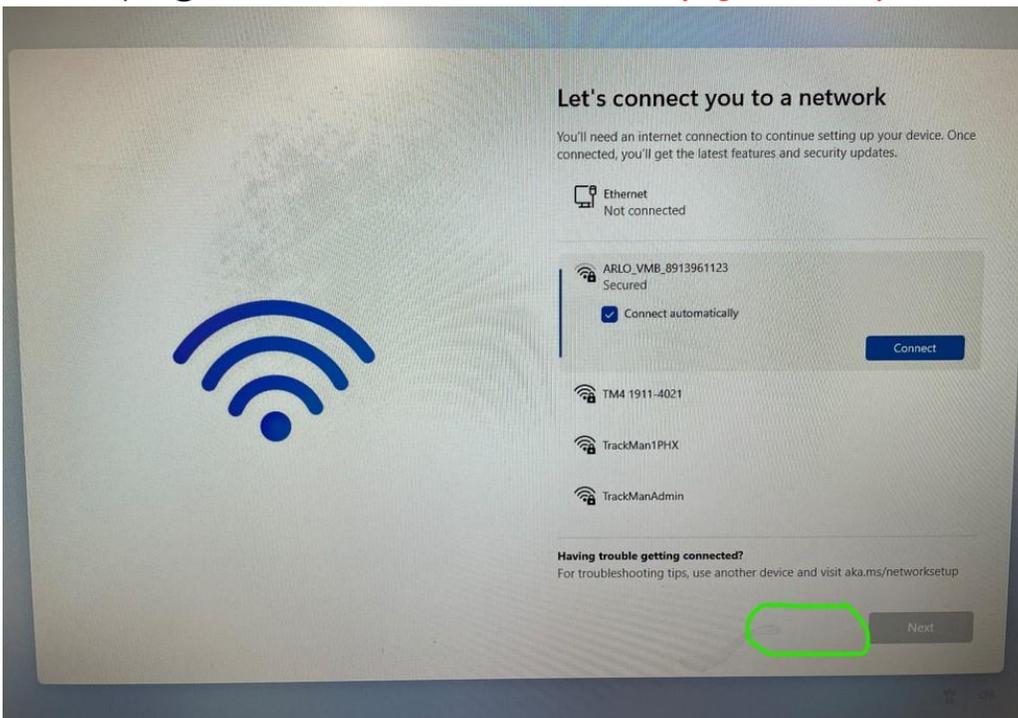

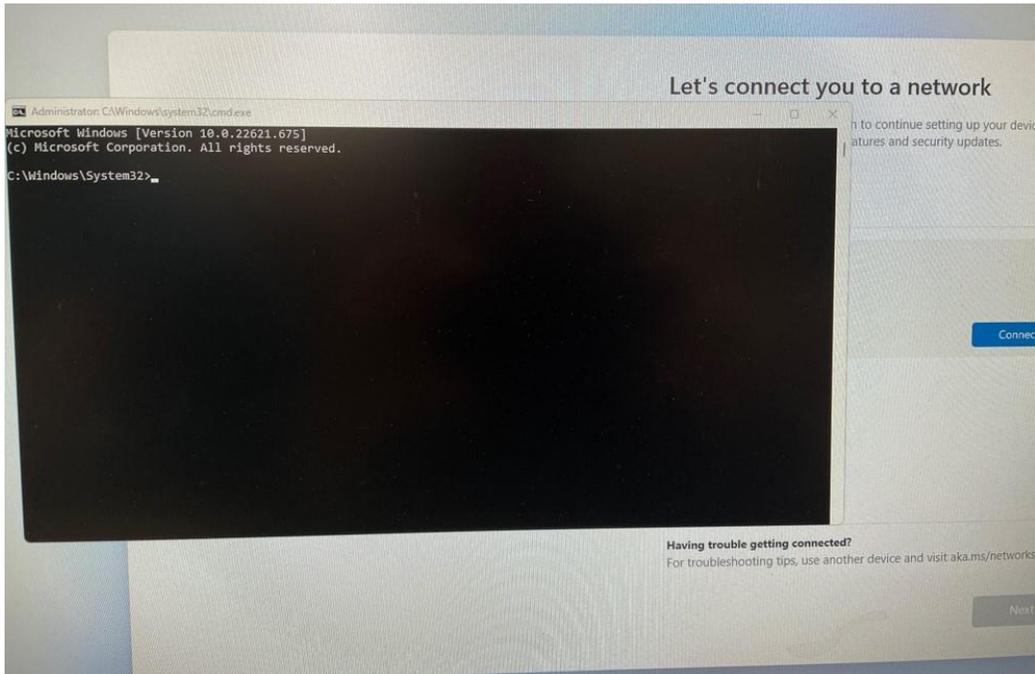13. Againn, pick a layout, but we'll be back to this screen again soon.
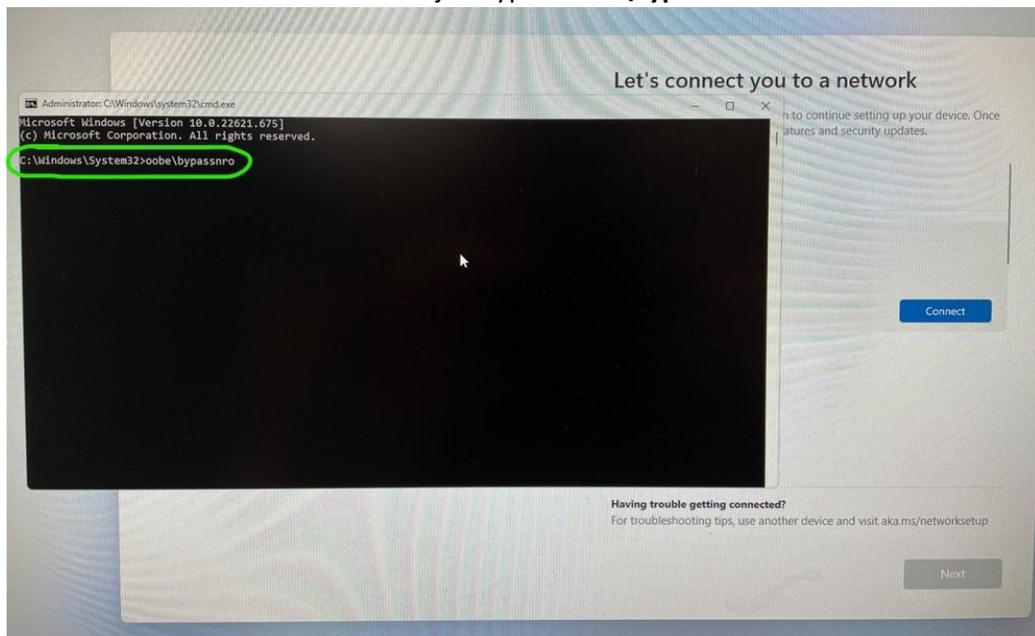
14. Just hit Skip here, we'll be back soon

15. **Ok, here's the important screen**. If you connect to the internet via Ethernet cable, we had already unhooked that cord, but if you connect to the internet via wireless, you **DO NOT** want to connect to that right now. You'll cause login problems into Win11 if you connect to your internet right now. Just choose the option at the bottom that says "**I don't have internet**"….EXCEPT…. it's not there yet 😊. It will be. **Just don't connect wirelessly right now and proceed to step 16**
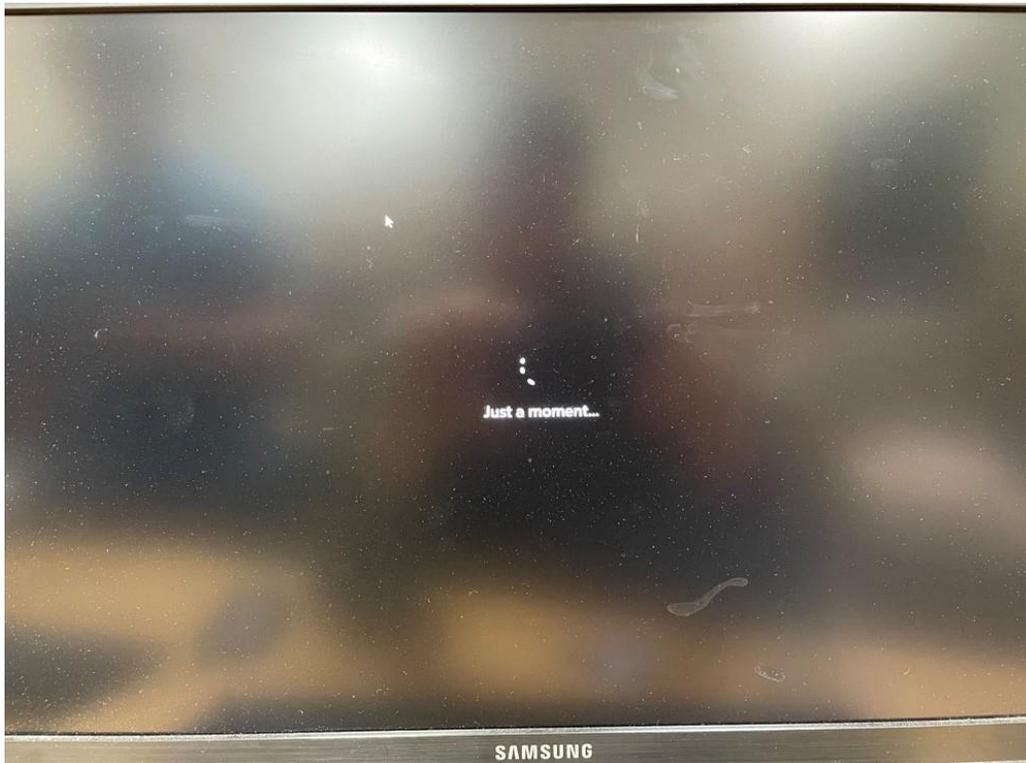
16. On this same wireless screen, just press **SHIFT + F10** (or **Function+Shift+F10**) and this black box will pop up.
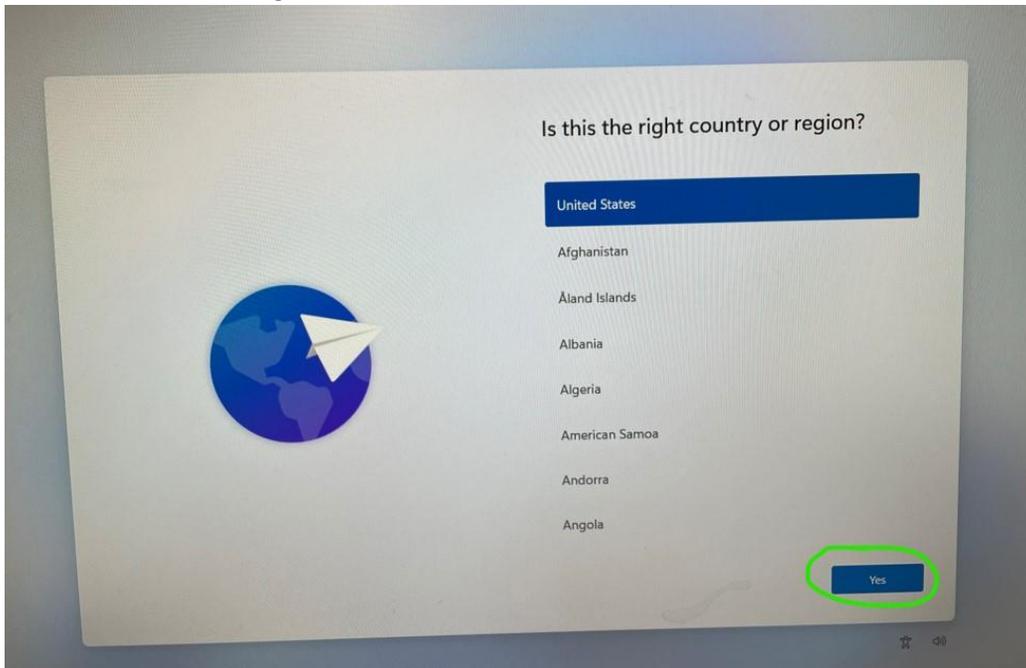

17. Click into the black window and just type **oobe\bypassnro** then Enter
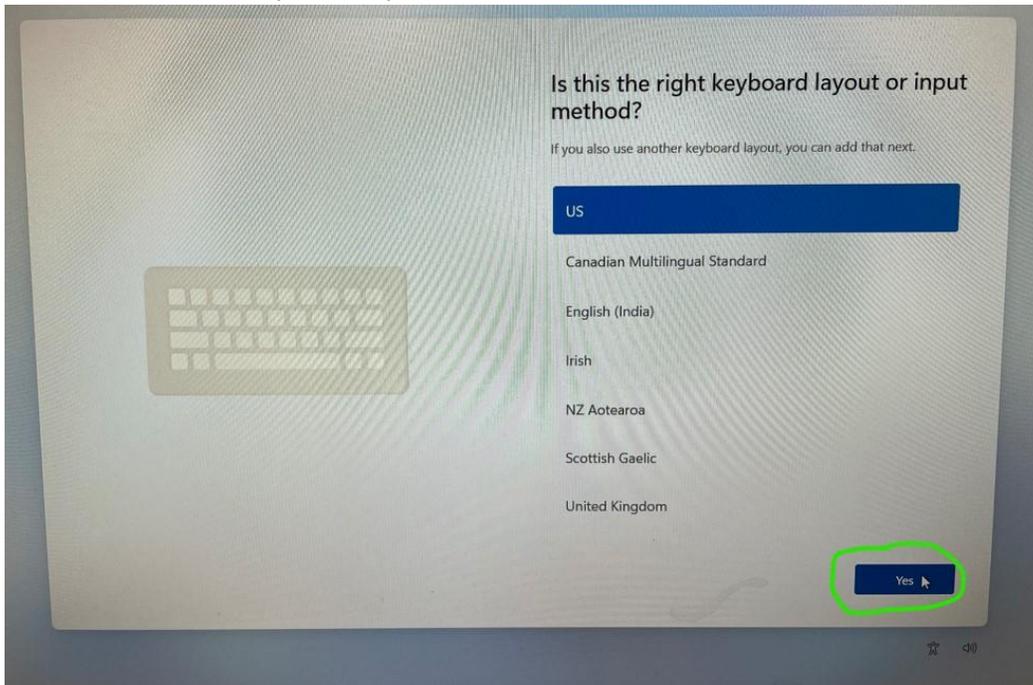
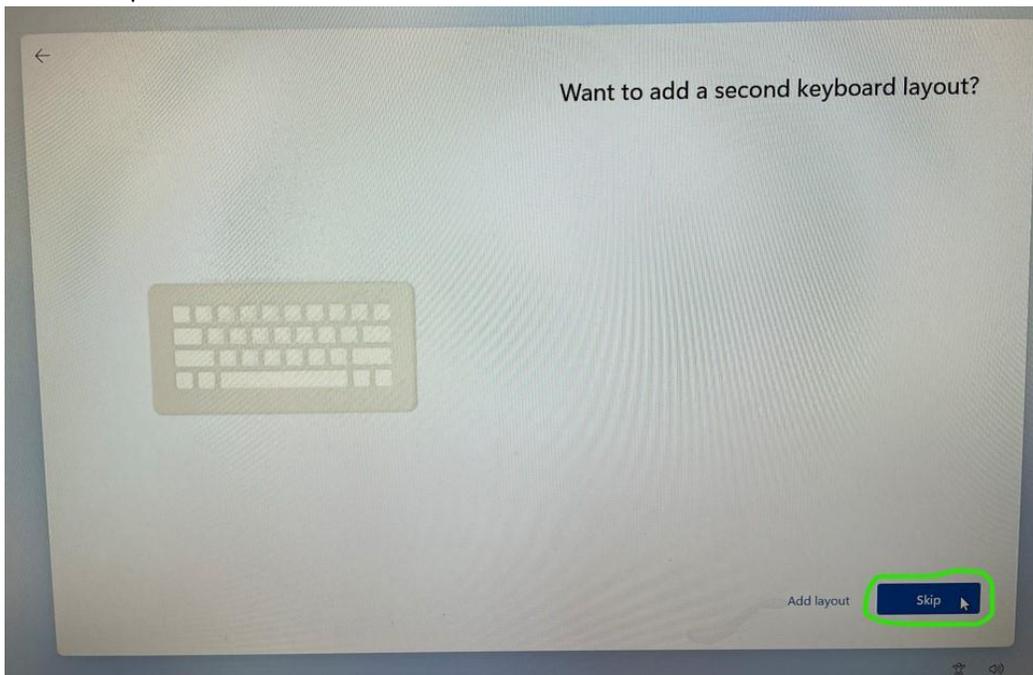18. Windows 11 will now do a little reboot
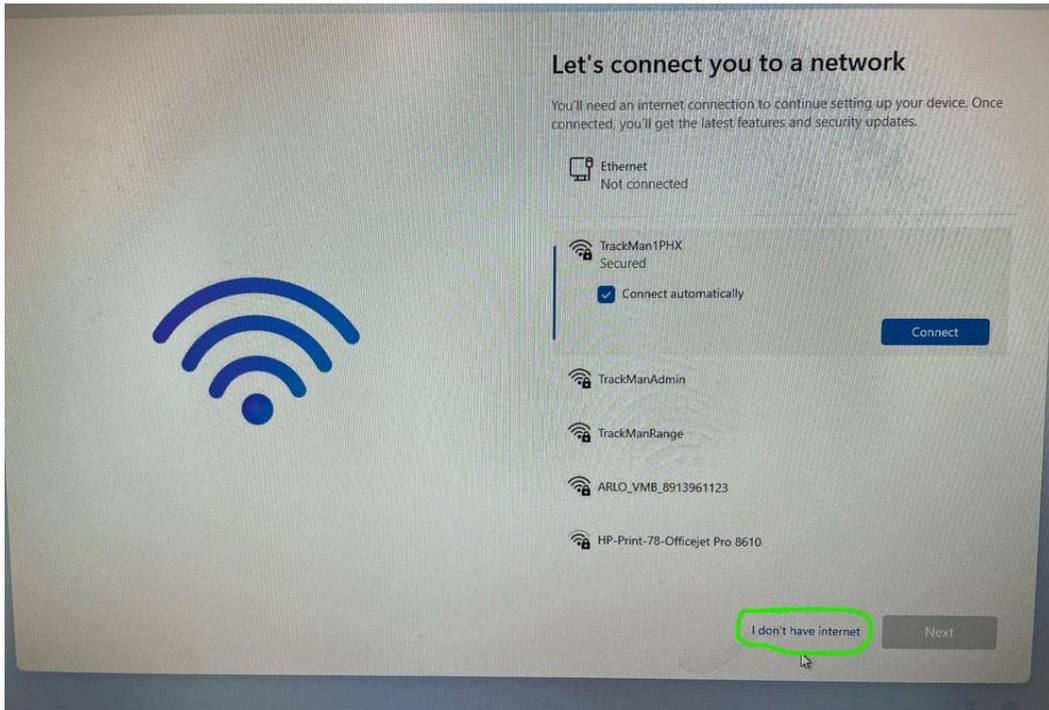

19. Here is the final region screen

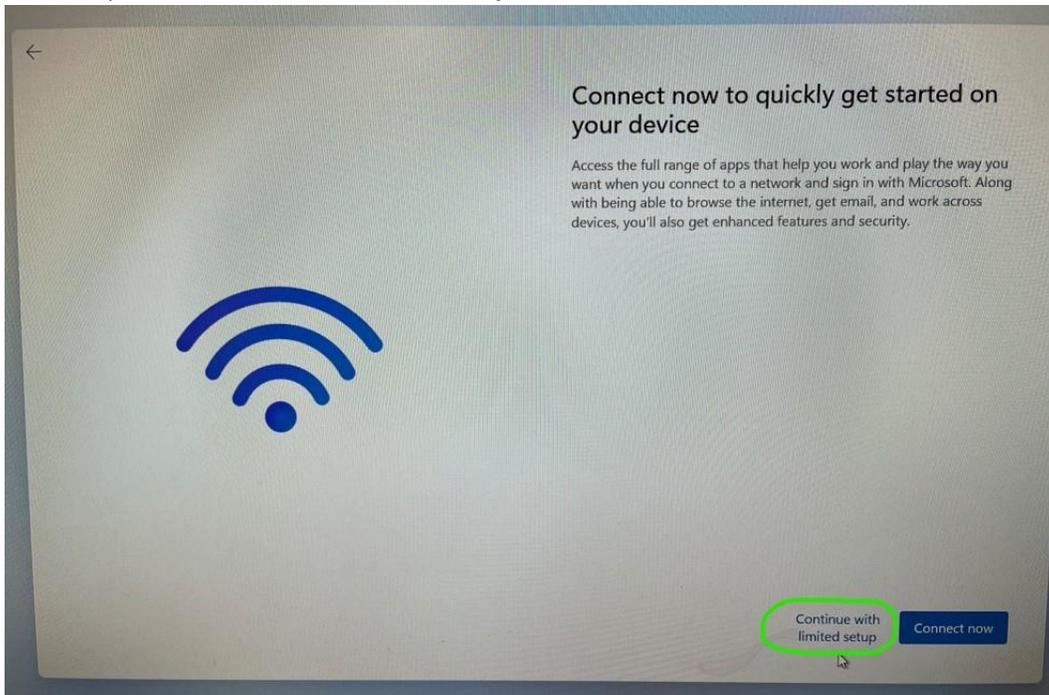20. Here is the final keyboard layout choice
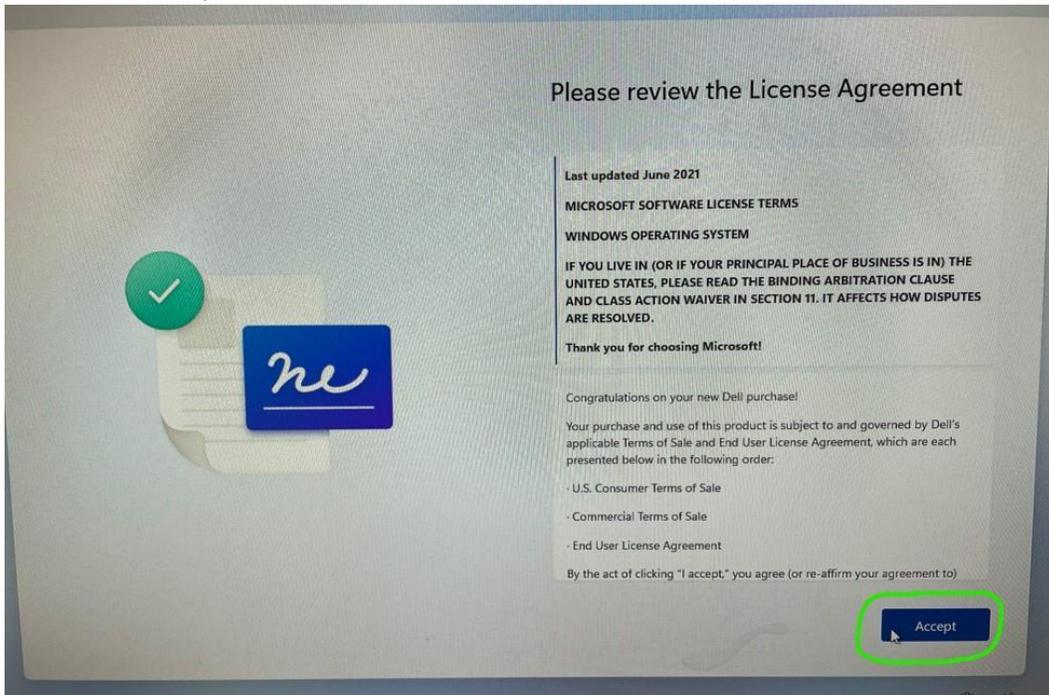

21. Hit Skip on this

22. Ok, now you're back to this screen, but this time you DO SEE that option for "**I don't have internet**". Pick that. You'll hook to the internet once you're at the desktop screen, not now.
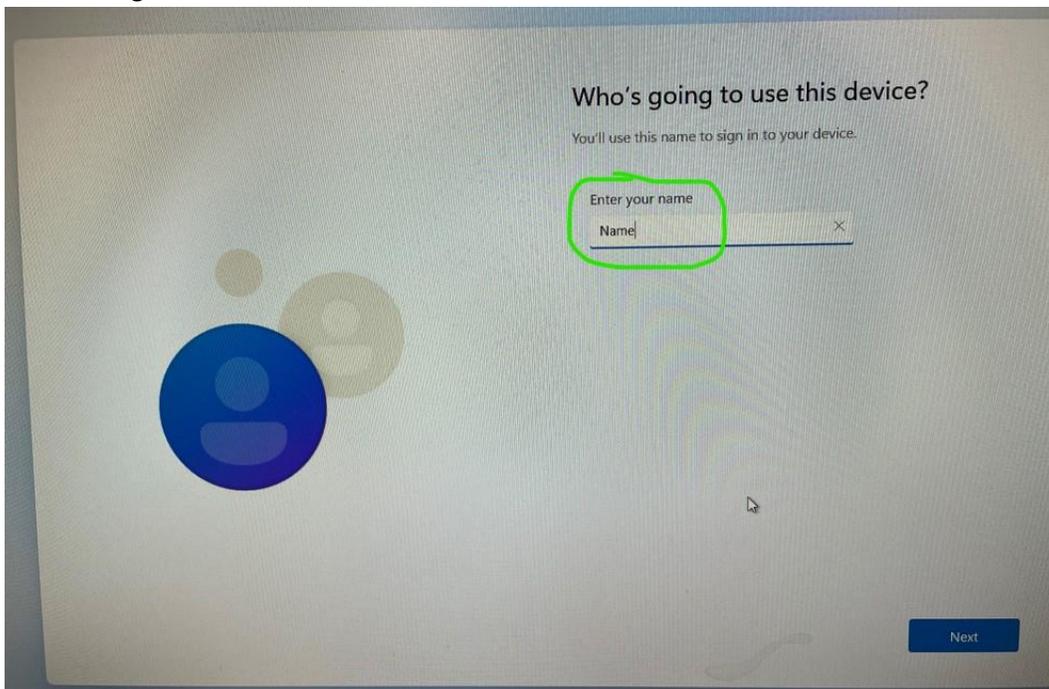

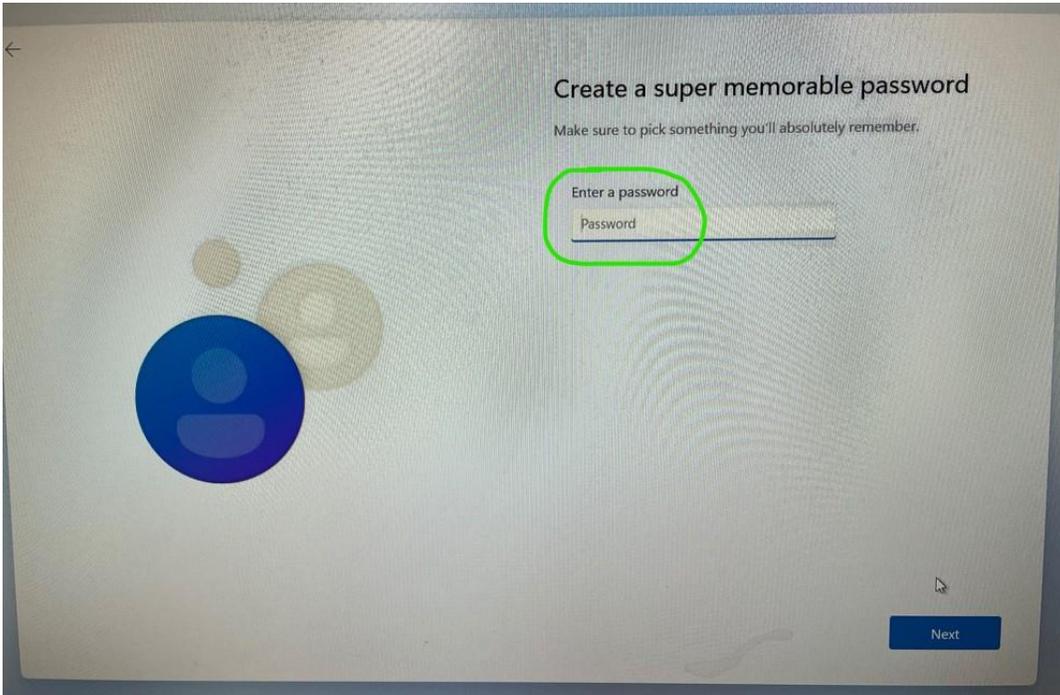23. Just pick "**Continue with limited setup**"
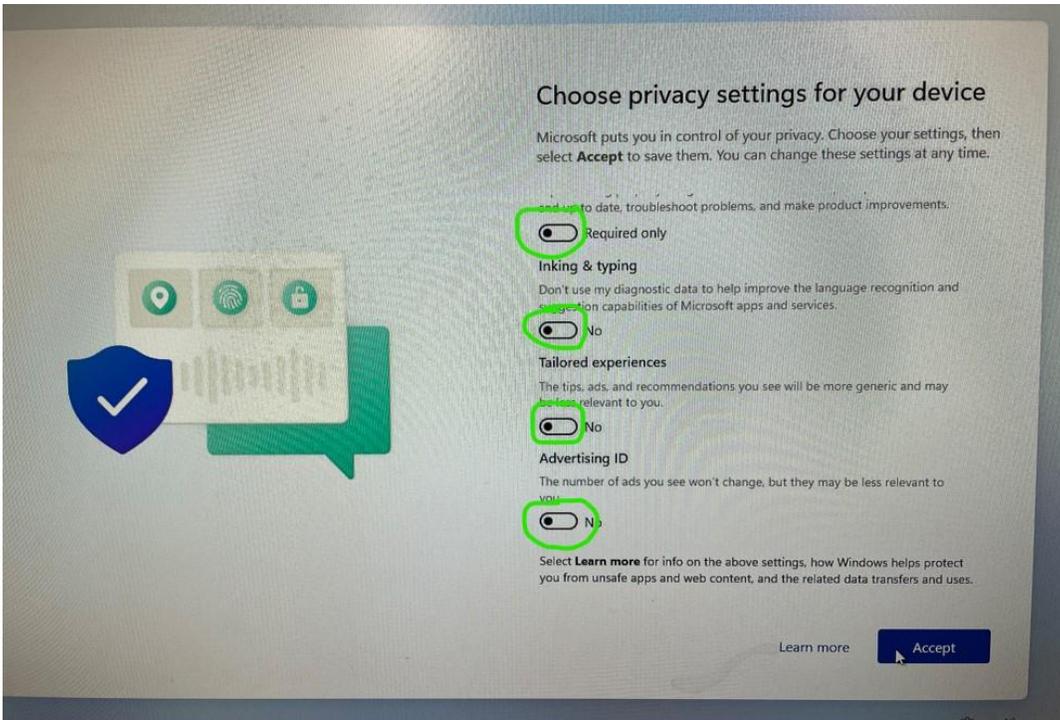
24. Just hit Accept

25. Here you're just making your username that will be signed into Windows. This is why we didn't want to be hooked to the internet yet. If you are online, then Microsoft doesn't let you create a regular username like this.

26. You don't have to have a password, leave it blank if you don't want one.

27. This stuff is all Microsoft fluff, key logging, marketing tracking stuff. All unneeded, turn it all off. Scroll down to get them all.

28. Leave this all blank

29. Final screen, uncheck that middle box and hit Next. Windows will finally take you to your new desktop screen.

So you're all done except now you should contact Trackman Support back so we can run all your Windows updates, graphics driver updates, and install TPS.